



**DALLAS POLICE DEPARTMENT
INTERNAL AFFAIRS DIVISION
YEARLY SUMMARY 2019**

PHILOSOPHY OF DISCIPLINE

The Chief of Police is charged with the responsibility and has the authority to maintain discipline within the Department. The policy of the Dallas Police Department is to provide residents with a fair and effective avenue for redress of their legitimate grievances against members of this Department. At the same time, members of this Department must be protected from false charges of misconduct or wrongdoing and must be provided with due process safeguards. The Department seeks to maintain its integrity and that of its employees. In so doing, the Department will not hesitate to impose severe disciplinary actions on those found in violation which is contrary to the ethics of this Department. The Department will terminate from employment, of those individuals who prove to be unfit for their assignment and dismiss unjustified allegations against innocent members of this Department.

Definitions

Internal Investigation – An administrative investigation by the Internal Affairs Division resulting from a complaint by a supervisor or employee of the city of Dallas.

External Investigation – An administrative investigation by the Internal Affairs Division resulting from a citizen complaint.

Division Referral Investigation – An external or internal administrative investigation conducted by an employee's chain of command for less serious violations which may result in summary discipline only.

Inquiry- investigations into allegations of misconduct or mishandling of police incidents, even though the allegations do not meet the requirements for making formal complaints. Administrative inquiries may be conducted in the following circumstances: the employee is unknown, allegations are not specific, City Manager referrals, allegations from a third party at the discretion of the Internal Affairs Division Commander, anonymous complaints, or allegations where a strong likelihood exists that the complainant is untruthful.

Firearm Discharge Investigation - Administrative review of any intentional or accidental discharge of firearm that is not an intended part of training.

Allegation – An accusation by the Department or a citizen of employee misconduct.

Termination – Employee is separated from employment with the Dallas Police Department for an indefinite period of time.

Suspension – Employee is separated from employment without pay for a defined period of time.

Written Reprimand – Formal written discipline which becomes a permanent part of an employee's City of Dallas file.

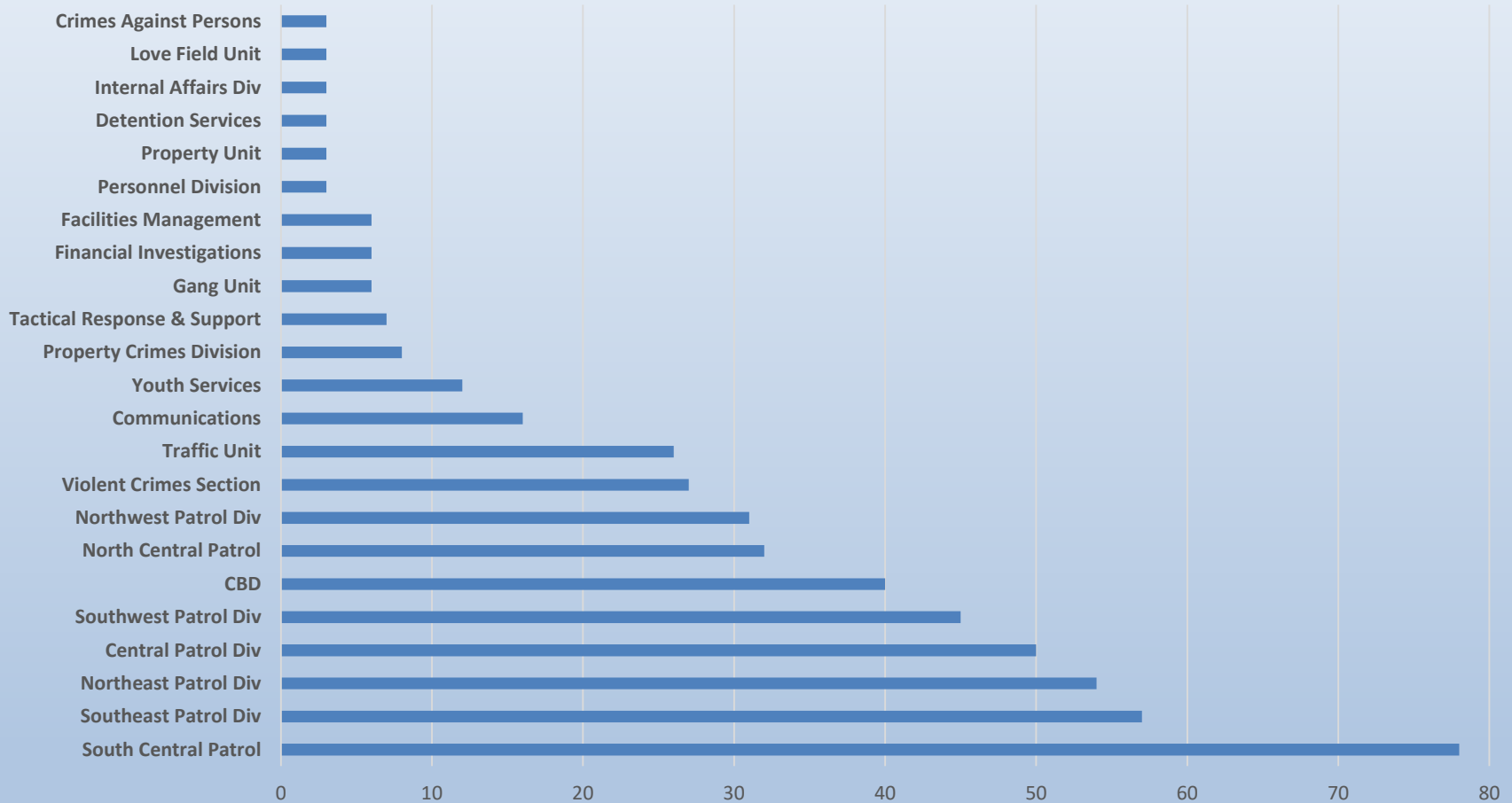
Summary Discipline – Informal written discipline which becomes a part of an employee's Dallas Police Department disciplinary file.

Racial Profiling - Any law enforcement-initiated action based on an individual's race, ethnicity, or national origin rather than on the individual's behavior or on information identifying the individual as having engaged in criminal activity.

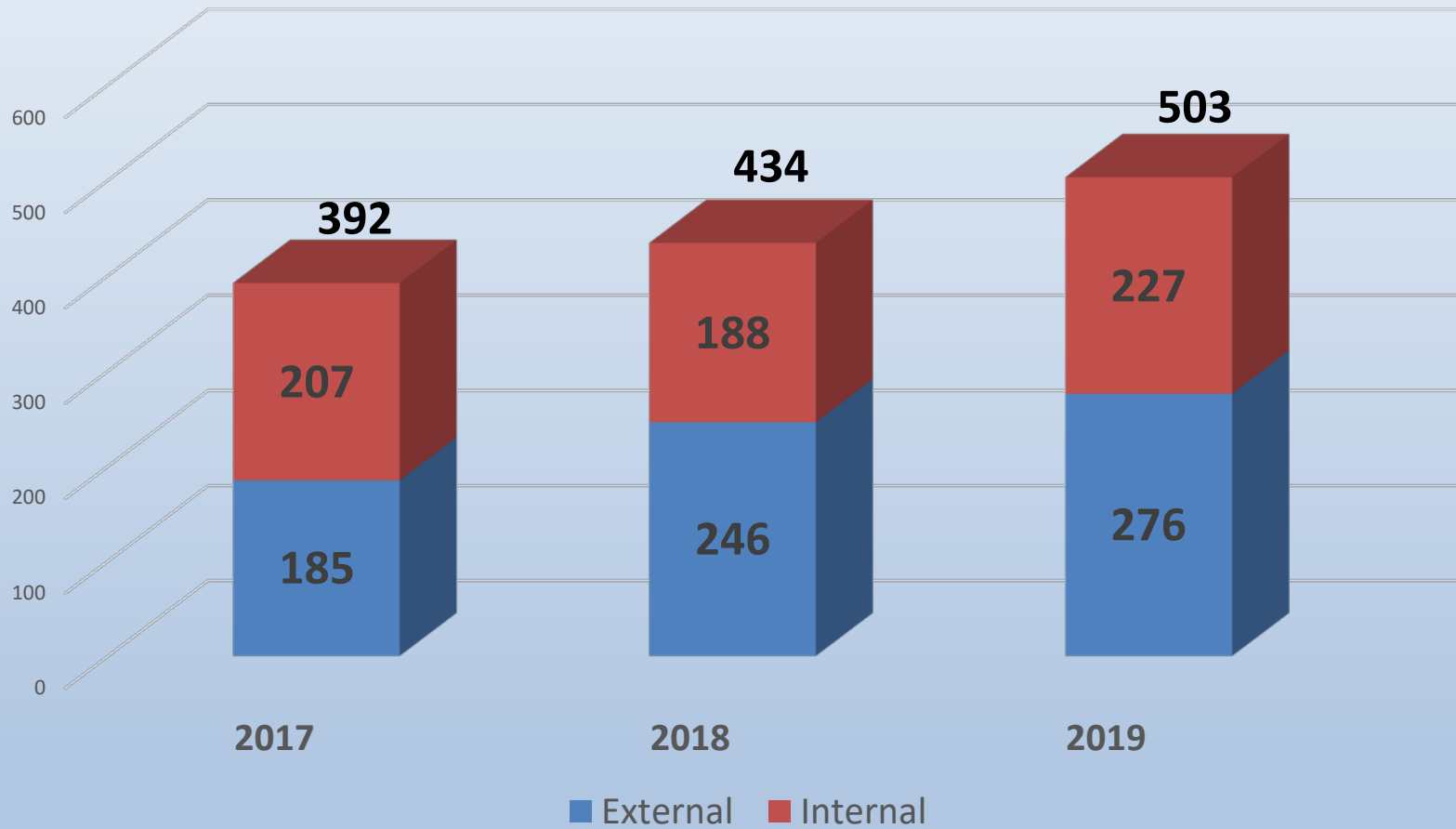
Top External Complaint Allegations Investigated 2019

Allegation	Count
Discourtesy/Unprofessionalism	134
Improper or No Action	91
Improper or No Investigation	69
Inappropriate or Unnecessary Use of Force	63
Theft	19
Fail To Account For Prisoner's Property	16
Harassment	14
Search Illegal or Improper	14
Improper Comments	13
Damage To Property/Equip.	12
Failed to Follow Established Procedures	12

External Complaints Received 2019 by Involved Division

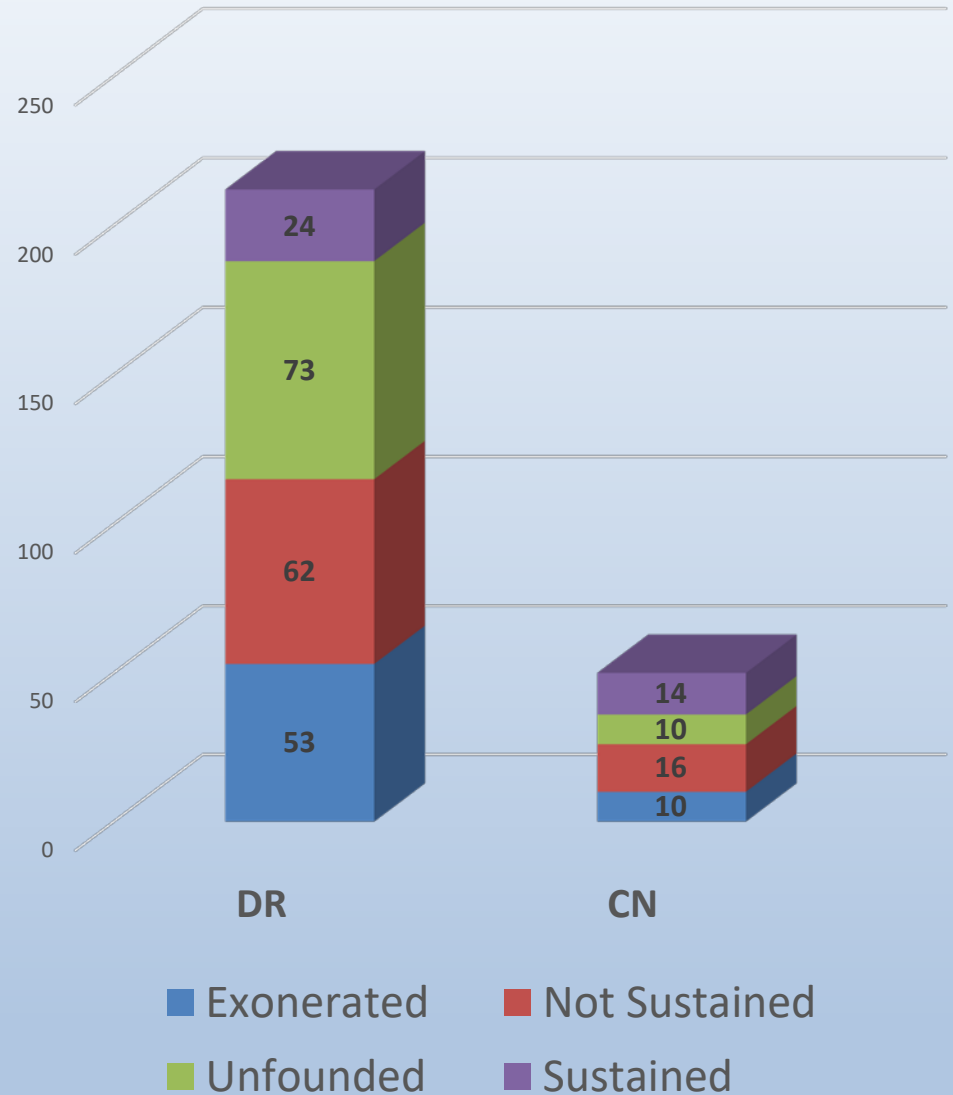


Complaints Investigated by Source



Total Investigations, Inquiries, Firearm Discharges, and Division Referrals.

Investigation Findings on External Complaints 2019



DR- Division Referrals
CN- Control Numbers

Inappropriate/ Unnecessary Force

	2017	2018	2019
Total Complaints Received	37	28	30
Total Officers Involved	57	48	48
Investigations Completed	26	34	33
Findings on Allegations			
Sustained	2	4	3
Not Sustained	18	17	23
Unfounded	10	15	21
Exonerated	18	21	25
Rescinded	0	2	1

Racial Profiling Complaints

Year	Number of Complaints Related to Racial Profiling	Disposition of Allegations	
2017	6	Unfounded	3
		Not Sustained	3
2018	1	Unfounded	1
2019	2	Unfounded	1
		Not Sustained	1

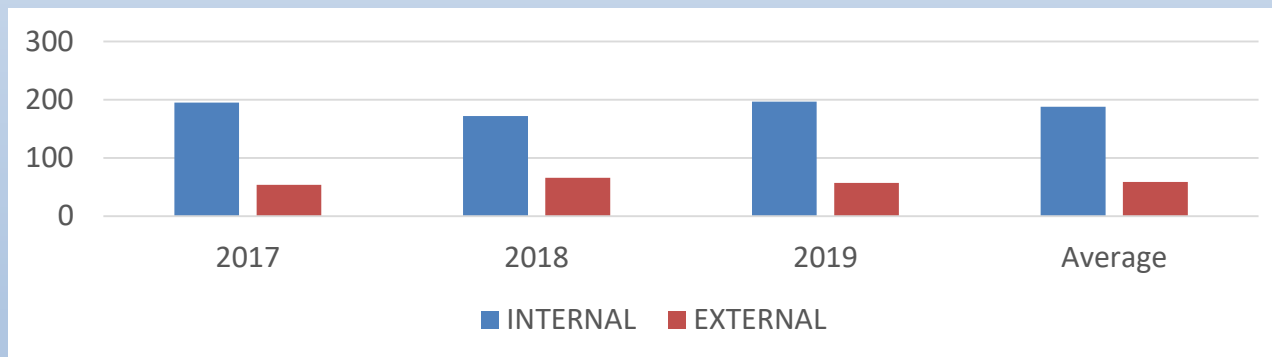
Investigations completed by the Internal Affairs Division

3 year comparison

YEAR	Firearm Discharge	Inquiry	Investigations	TOTAL
2017	35	22	192	249
2018	17	26	195	238
2019	17	30	207	254
Average	23	26	198	247

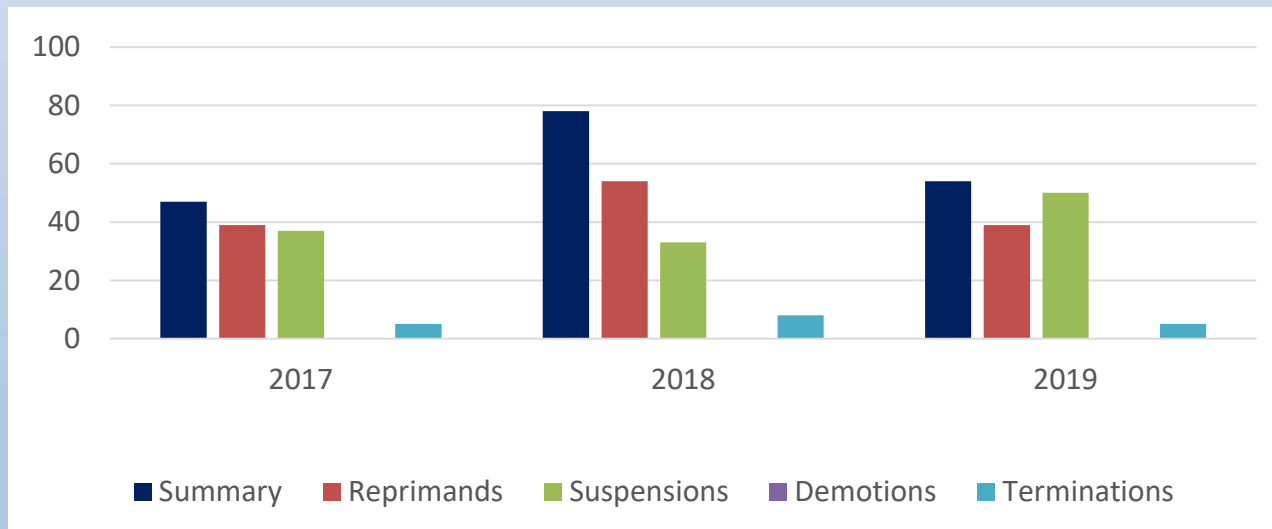
Investigations completed by the Internal Affairs Division by
source of investigation
3 year comparison

YEAR	INTERNAL	EXTERNAL	TOTAL
2017	195	54	249
2018	172	66	238
2019	197	57	254
Average	188	59	247



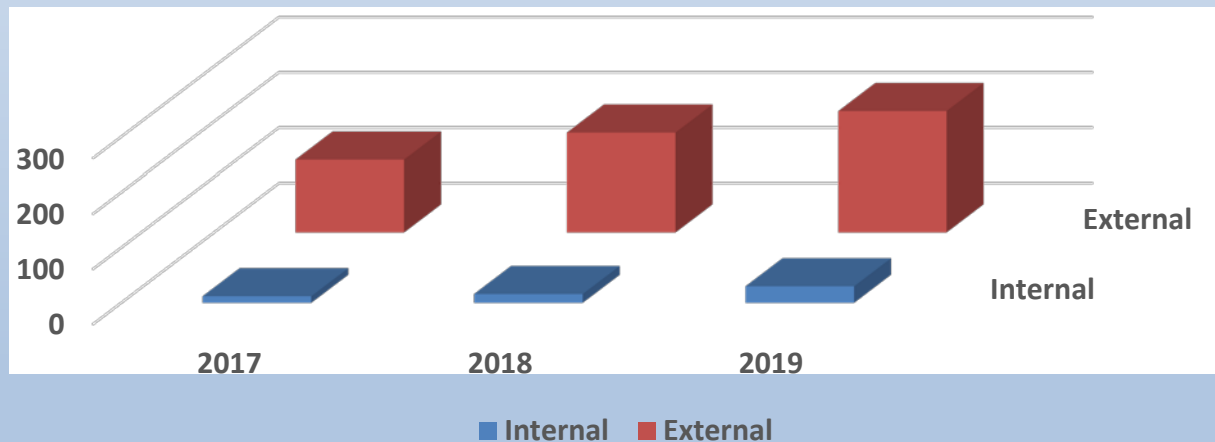
Disciplinary actions resulting from Internal Affairs Division (CN) investigations

Year	Summary	Reprimands	Suspensions	Demotions	Terminations
2017	47	39	37	0	5
2018	78	54	33	0	8
2019	54	39	50	0	5
AVG	61	44	42	0	7



Division Referral Investigations

Year	Internal	External	Total
2017	12	131	143
2018	16	180	196
2019	30	219	249
Average	19	177	196



DR cases completed per year. Average from 3 years

Disciplinary actions resulting from Division Referral (DR) investigations

Year	Advice & Instruction	Documented Counseling	Supervisor's Report
2017	14	11	4
2018	13	13	10
2019	24	22	12
AVG	17	15	9

How to File a Complaint

On October 1, 2019, the Office of Community Police Oversight Board was given responsibility of providing an accessible process that ensures fair acceptance and processing of external administrative complaints. The Dallas Police Department's goal is to make this process available to all persons who believe they have been aggrieved during an interaction with an employee of the Dallas Police Department. A formal complaint may be made in one of several ways:

- A person may contact the Office of Community Police Oversight by calling: (214) 671-8283.
- A person may come to the Internal Affairs Division, Monday through Friday, between the hours of 8:00 a.m. and 5:00 p.m., at Jack Evans Police Headquarters located at 1400 South Lamar Street, Dallas Texas. When you arrive, check-in at the front desk and ask to speak with an Internal Affairs detective. A detective will come get you and help walk you through the entire process.
- A person may go to any of the seven police stations around the City of Dallas and ask for a complaint form or speak to a supervisor. The supervisor can help you initiate the complaint process and assist you with completing the complaint form. You may choose instead to take the form, complete it, and return it at a later date.
- A person may submit an External Administrative Complaint Form electronically, or a person may print off an External Administrative Complaint Form, which is available at the link provided on this page. It may be returned in one of several ways:
- A person may deliver it in person or mail it to the Office of Community Police Oversight at:
Dallas City Hall
Office of Community Police Oversight
1500 Marilla Street 2CN
Dallas TX 75201
- A person may email it to the Office of Community Police Oversight at: OCPO@dallascityhall.com
- A person may deliver it in person or mail it to the Dallas Police Department at:
Dallas Police Department
Internal Affairs Division
1400 South Lamar Street
Dallas TX 75215
- A person may fax it to the Police Department at: (214) 670-8219, or they may email it to the Police Department at: DPDIAD@dallascityhall.com
- A person may give the completed form to any police supervisor at any City of Dallas police facility.

If you have any questions please call the Office of Community Police Oversight at (214) 671-8283, or the Dallas Police Department Internal Affairs Division at (214) 671-3986.