

CRIME VICTIMS' COMPENSATION

If a victim or family members have financial costs because of a crime, you may be eligible for the Texas Crime Victims' Compensation (CVC) Program. The program reimburses victim or family members with out of pocket expenses that are incurred as a result of the crime such as medical, counseling, funeral, loss of income or support, and relocation that are not paid by other resources.

To submit a claim, a victim or family member must complete an application either online or mail completed application to:

**Office of the Attorney General
Crime Victims' Compensation Program
P.O. Box 12198
Austin, TX 78711-2198
800-983-9933**

To apply online or print an application, visit www.oag.state.tx.us/crime-victims

THE INTEGRATED VICTIM SERVICES SYSTEM (IVSS)

The Integrated Victim Services System (IVSS) utilized a confidential database to provide registrants with notifications regarding offender status.

To register: <https://ivss-counties.tdcj.texas.gov>
For more information or questions, call 866-268-8959.

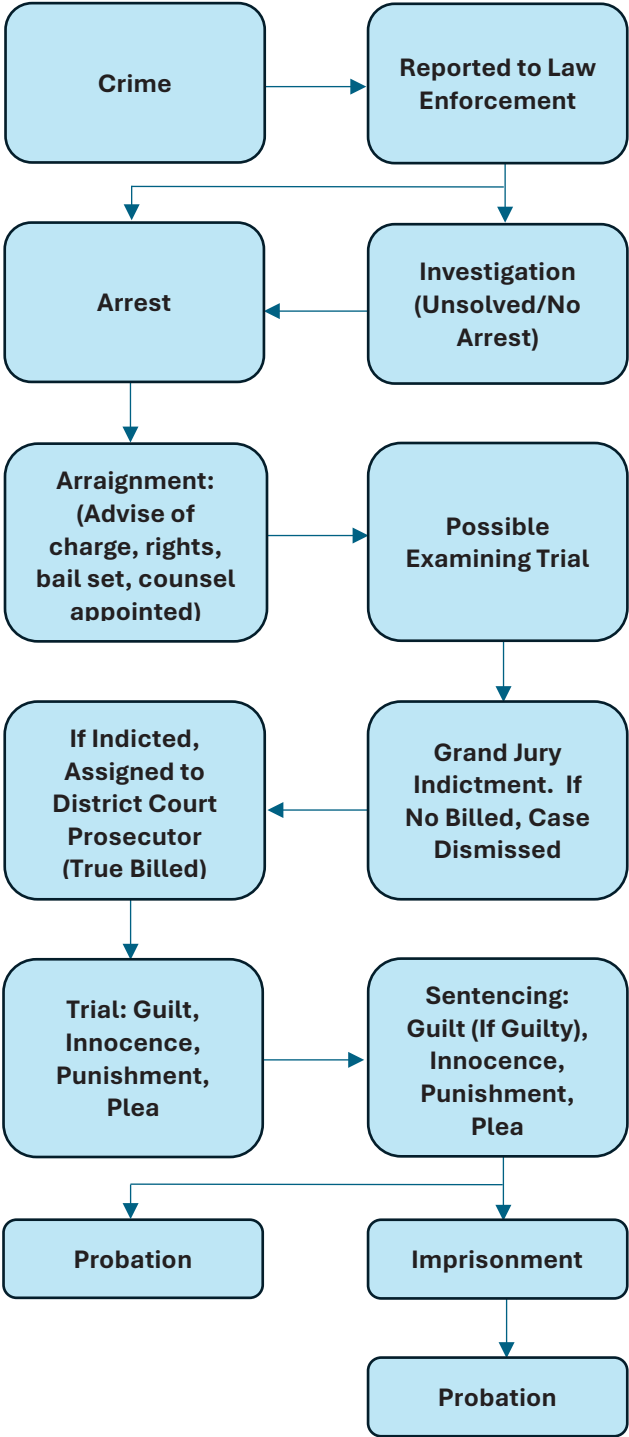
U NONIMMIGRANT STATUS (U-VISA)

The Dallas Police Department is willing to assist victims with the U Nonimmigrant Status (U-Visa) by completing the USCIS Form I-918 Supplement B. For more information on the U-Visa program, please reference USCIS at www.uscis.gov.

DPD U-Visa policy and request form can be obtained in person at Jack Evans Headquarters, call 214-671-3584, email: dldpduvisa@dallas.gov or visit www.dallaspolice.net/resource/victimservices.

There is no cost associated with submitting the DPD U-Visa request or receiving a certified USCIS Form I-918 Supplement B.

CRIMINAL JUSTICE PROCESS



HELPFUL RESOURCES

GENERAL COUNSELING

The Counseling Place	469-283-0242
Life Connections	817-272-9762
Parkland Victim Intervention Program (VIP)/Rape Crisis Center	214-590-2926
Trauma Support Services of North Texas	972-709-4904
National Organization for Victim Assistance	800-879-6682

SEXUAL ASSAULT

Dallas Area Rape Crisis Center	972-641-7273
Denton County Friends of the Family	940-382-7273
Parkland Victim Intervention Program (VIP)/Rape Crisis Center	214-590-0430
The Turning Point	972-985-0951
RAINN	800-656-4673

DOMESTIC VIOLENCE

Denton County Friends of the Family	940-382-7273
The Family Place	214-941-1991
Genesis Women's Shelter & Support	214-946-4357
Hope's Door New Beginning Center	972-276-0057
Mosaic Family Services	214-823-4434
The Salvation Army	214-424-7208
Texas Muslim Women's Foundation	972-880-4192

LEGAL ADVOCACY

Catholic Charities Dallas	866-223-7500
Legal Aid of Northwest Texas	214-748-1234
Texas Advocacy Project	512-476-5700
Texas Law Help	www.texaslawhelp.org
Texas Legal Services	www.tlsg.org

OTHER RESOURCES

Mothers Against Drunk Driving	877-623-3435
The Senior Source	214-823-5700
The Stewpot	214-746-2785
Texas Department of Criminal Justice – Victim Services	800-848-4284
DISTRICT ATTORNEY – VICTIM ASSISTANCE	
Dallas County	214-653-5895
Collin County	972-548-4435
Denton County	940-349-2600 option 8

Revised on September 1, 2025

VICTIM ASSISTANCE INFORMATION

Dallas Police Department

1400 Botham Jean Blvd.
Dallas, Texas 75215
214-671-3001
www.dallaspolice.net



Victim Services

214-671-3584

victim.services@dallaspolice.gov

**Assault, Homicide, Robbery
and Sexual Assault**
214-671-3584

Child Abuse
214-275-1300

Child Exploitation
214-671-4211

Domestic Violence
214-671-4304

Vehicle Crimes
214-670-5817

INCIDENT # _____

SERVICE ASSISTANCE

RECORDS UNIT (copy of report)

1400 Botham Jean Blvd., Dallas, TX 75215
214-671-3345
www.dallaspolice.net

AUTO POUND UNIT

1955 Vilbig Road, Dallas, TX 75208
214-670-5116
972-430-6200 - Towed Vehicle Information
<https://search.autoreturn.com>

PROPERTY UNIT

1725 Baylor Street, Dallas, TX 75226
214-670-8333

VICTIM SERVICES UNIT

The Victim Services Unit provides support to victims and survivors of crime who may have suffered physical injuries or emotional trauma as a result of a violent crime. Services provided by victim services advocates include:

- Crisis Counseling
- Criminal Justice System
- Personal advocacy
- Court accompaniment upon request
- Information and referral
- Assistance with the Texas Crime Victims’ Compensation program
- U Visa program

For assistance, call 214-671-3584
email: victim.services@dallaspolice.gov



www.dallaspolice.net/resource/victimservices

RIGHTS OF CRIME VICTIMS

As defined in the Texas Code of Criminal Procedure, Article 56, Subchapter A, Crime Victims’ Rights, a

victim of a violent crime is someone who: (1) has suffered bodily injury or death as a result of criminally injurious conduct, or who has been the victim of a crime involving sexual assault, kidnapping, or aggravated robbery; (2) is the close relative (spouse, parent, brother, sister, or adult child) or (3) is the guardian of a victim. As a victim of violent crime, you have the following rights:

- **Right to Be Treated with Fairness, Dignity and Respect:** A victim’s right to be treated with fairness, dignity and respect is the right to justice and due process within the criminal justice process. The right requires consideration of victims’ interests throughout their involvement in this process.
- **Right to Privacy:** A victim’s right to privacy is the right to protective measures that limit or prevent access to a victim’s personal information, such as the victim’s identity, location, confidential or privileged records, sexual history or the intimate details of the crime committed against them.
- **Right to Notice:** A victim’s right to notice is the right to be advised, in a reasonable, accurate and timely manner, of any court proceedings or specific events in the criminal justice process implicating the victim’s rights or interests.
- **Right to Confer:** A victim’s right to confer is the right to gather information from and provide information to the prosecution regarding the victim’s rights or interests, significant stages of the criminal justice process and the disposition of a case.
- **Right to Be Present:** A victim’s right to be present is the right to choose to attend criminal justice proceedings related to an offender’s investigation, prosecution and incarceration, as well as other proceedings related to a victim’s rights or interests.
- **Right to Be Heard:** A victim’s right to be heard is the right to express their views to the court and other entities tasked with making decisions related to a criminal case and/or offender. The right to be heard authorizes victims to express these views at any court proceeding or stage of the justice process at which their rights or interests are implicated.
- **Right to Protection:** A victim’s right to protection is the right to be reasonably protected from the accused and those acting on behalf of the accused during and after the victim’s involvement with the criminal justice system. This right generally extends to victims’ physical safety, as well as their mental and emotional health.
- **Right to Information:** A victim’s right to information is the right to be told about investigative processes, criminal proceedings, and available resources. This right includes the provision of information regarding victims’ rights and services, the operation of the criminal justice system and the relevant details of a particular case.
- **Right to Prompt Disposition:** A victim’s right to a prompt disposition is the right to the final resolution of the case involving their victimization and includes both pre-

and post-conviction processes without unreasonable delay.

- **Right to Compensation:** A victim’s right to compensation is the right to reimbursement from the government for certain financial losses that the victim incurred as a result of a crime.
- **Right to Prompt Return of Property:** A victim’s right to the prompt return of property is the right, when a victim’s property is the possession of the government for investigative or prosecutorial purposes, to have such property returned to the victim as soon as it is no longer needed for an investigation or prosecution.
- **Right to Support Person Presence:** A victim’s right to support person presence is the right to have a victim advocate and/or a person of the victim’s choosing to accompany the victim to proceedings and other events in the criminal justice process at which their rights or interests are at stake.

NOTICE TO ADULT VICTIMS OF DOMESTIC VIOLENCE

It is a crime for any person to intentionally cause you any harm, even if that person is a member of your household. It is important that you tell the officer if you or any other household resident have been injured, or if you feel you are going to be in danger after the officer leaves.

You have the right to:

- Ask the local prosecutor to file a criminal complaint against the person committing family violence.
- Apply to a court for an order to protect you. For information regarding a **Protective Order, call (214) 653-3528.** (You should consult a legal aid office, a prosecuting attorney, or a private attorney.) Protective Orders may be valid for a period of up to two years. If a family or household member assaults you and is arrested, you may request that a Magistrate’s Order for Emergency Protection be issued.

Please inform the investigating officer if you want an order for emergency protection. You need not be present when the order is issued. A Magistrate’s Order for Emergency Protection may be valid for a period of sixty-one (61) days. You cannot be charged a fee by a court in connection with filing, serving, or entering a protective order.

The court can enter an order that:

1. The abuser not commit further acts of violence
2. The abuser not threaten, harass, or contact you at home
3. Directs the abuser to leave your household
4. Establishes temporary custody of the children and directs the abuser not to interfere with the children or any property

A violation of certain provisions of court-ordered protection (such as (1) and (2) above) may be a felony.

For case or investigation status, contact the **Domestic Violence Unit at 214-671-4304.**

PROTECTIVE ORDER

FOR INFORMATION ON PROTECTIVE ORDER:

Dallas County	214-653-3528
Denton County	940-349-2646
Collin County	972-548-4435
Tarrant County	817-884-1623

NOTICE TO ADULT VICTIMS OF SEXUAL ASSAULT

It is a crime for any person to cause you any physical injury or harm.

Please tell the investigating peace officer:
If you have been injured; or if you feel you are going to be in danger when the officer leaves or later.

You have the right to:

- Obtain a medical forensic exam within 120 hours of the assault to collect potential evidence and receive preventative medications, even if you decide not to make a police report; and
- Anonymously track or receive updates regarding the status and location of each item of evidence collected in your case; and
- Have an advocate present during this exam and during an investigative interview with law enforcement; and
- Ask the local prosecutor to file a criminal complaint against the person who assaulted you; and
- If a defendant is arrested for a crime against you involving sexual assault or abuse, trafficking or stalking, you may request an emergency order of protection be issued by a magistrate; and
- Apply to a court for a permanent order to protect you (you should consult a legal aid office, a prosecuting attorney, or a private attorney). You cannot be charged a fee by a court in connection with filing, serving, or entering a protective order.;

